



AGENDA

Friday, February 11, 2022

10:00 a.m. – 11:30 a.m.

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|-------------------|---|--|
| 10:00 a.m. | 1. Call to Order | Yolanda Avila,
Committee Chair |
| | Statement: Pursuant to the Colorado Open Meetings Law and the City Charter, since three or more members of the Utilities Board may be attending this public meeting it is noticed and open to the public. As this is a Committee of the Utilities Board, public comment will not be a part of this meeting. | Renee Adams,
Human Resources General
Manager |
| 10:05 a.m. | 2. Review Minutes of January 14, 2022 | Committee |
| 10:10 a.m. | 3. Preparation for 2021 CEO Performance Review:
Enterprise Scorecard 2021 Results
Customer Satisfaction – Residential
Customer Satisfaction - Business | Dan Norton, Customer
Service Department Interim
General Manager,
Brenda Koskey, Customer
Service Center Manager
Leslie McKiernan, Customer
Insights and Programs
Analyst Supervisor |
| 10:45 a.m. | 4. Workforce Demographics and
2021 Hiring Summary | Jonathan Liepe, Human
Resources Supervisor |
| 11:15 a.m. | 5. Plan Future Agenda | Committee |
| 11:30 a.m. | 6. Adjournment | Yolanda Avila,
Committee Chair |

Next Meeting: Friday, March 11, 2022