

Country Club Corners Office Park in Colorado Springs is an 8,288 square-foot, two-story office building built in 1978.

As part of our business customer assessment program, the water conservation team identifies business customers whose water use has increased significantly compared to the previous year. These customers receive a letter noting their increased use and offering support to identify issues or opportunities to reduce their water use.

Country Club Corners received one of these letters in October 2021. As part of our troubleshooting, we worked with this customer to make more efficient use of their water.



Actions taken

- We provided an indoor evaluation, which is a simple review of fixtures, appliances and systems to understand the cause(s) of increased use. Assessments like this often identify simple issues, such as a broken toilet or leaking sink.
- Our evaluation uncovered a leaking toilet on the first floor of the property. The property owner quickly called a plumber and fixed the issue

Water Savings Results

It's surprising how a toilet leak – even just one – can impact water consumption. The customer was able to reduce their consumption by 94% simply by fixing the toilet. This usage graph shows how their average consumption was getting worse overtime. A simple fix saved this customer a lot of water and money.

