Colorado Springs Utilities Digital Accessibility Progress Report

July 1, 2024

Overview

The Governor's Office of Information Technology (OIT) has developed accessibility technical standards with the intent of providing enterprise standard configurations for technologies which provide service to those with disabilities, in accordance with the technical standards provided by:

- World Wide Web Consortium (W3C) Web Content Accessibility Guidelines (WCAG) 2.1 Level AA or higher
- Section 508 of the U.S. Rehabilitation Act of 1973 Chapters 3,4,6
- and following C.R.S. 24-85-101 to 24-85-104, ARTICLE 85

This progress-to-date report posted on www.csu.org demonstrates the concrete and specific efforts taken by Colorado Springs Utilities toward compliance with the OIT rules and requirements of HB24-1454. Review our accessibility statement or report a possible accessibility issue. [*Insert links*]

Progress Report – High Level Milestones

Date	Milestone	Status
December 2020	Web Accessibility Compliance services vendor procured and engaged	Complete
April 2023	Website Redesign Project Kickoff	Complete
July 2023	Website Content Management System (CMS) selected	Complete
November 2023	Content Management System procurement	Complete
December 2023	Website Design Services Request for Proposal (RFP) published	Complete
March 2024	Website Design Implementation Kickoff	Complete
May 2024	Technology Accessibility Program initiation	Complete
May 2024	Procurement Contract Language Updated	Complete
June 2024	Project Manager and Team Identified	Complete

June 2024	Customer Complaint and Escalation Process Established	Complete
June 2024	Digital Accessibility Statement publication	Complete
August 2024	Website Redesign Launch	Scheduled
TBD		