



MEDICAL EXTENSION REQUEST

According to Colorado Springs Utilities Rules and Regulations, a customer may provide a signed Medical Certificate to postpone the discontinuance of utility service. A Medical Certificate is a document signed by a physician, physician’s assistant, or nurse practitioner (collectively equal to Medical Provider), licensed by the State of Colorado, stating “discontinuance of utility service would be especially dangerous to the health and/or safety of a permanent resident of the residence served or would create a medical emergency.” **One thirty (30) day extension of service may be granted by receipt of a Medical Extension Request prior to the expiration of the initial sixty (60) day period.** The extension is effective for an additional thirty (30) days and shall commence upon the expiration of the initial period of non-discontinuance, established through the Customer’s initial Medical Certificate. In no event shall the cumulative non-discontinuance period exceed ninety (90) days.



Customer Information

Colorado Springs Utilities Account Number _____

Customer/Patient Name _____

Street Address _____

City _____ State _____ Zip _____

Telephone Number _____

Customer Signature _____



Medical Provider

Name _____

Street Address _____

City _____ State _____ Zip _____

Telephone Number _____

Your signature confirms the Customer/Patient meets the requirements identified above to receive a Medical Certificate to postpone the discontinuance of utility service.

Medical Provider's Signature _____ Date _____

Customers/Patient or Medical Provider may submit completed forms through one of the following options:

Online: Through My Account/My Request

Mail: Colorado Springs Utilities P.O. Box 340, Mail Code 1339, Colorado Springs, CO 80901-1339

Fax: (719) 668-7288

In Person: 111 S Cascade Ave, Colorado Springs, CO; **Mon-Fri:** 8:00 AM - 5:00 PM



Colorado Springs Utilities
It's how we're all connected