



# 2024 Multi-Family Energy Star® Smart Thermostat Incentive Application

## PROGRAM RULES AND QUALIFICATIONS

### General Requirements

- Qualifying purchase must be new. Products that are used, rebuilt, rented, leased, exchanged, won as a prize, get one free offer, or purchased at auction or online auction are **not** eligible.
- Qualifying equipment must be purchased & installed between January 1<sup>st</sup> – December 31<sup>st</sup> of current calendar year.
- Rebate application must be **postmarked no later than January 31<sup>st</sup>** of the following year to qualify for a rebate.
- Qualifying purchases do not guarantee approval of a rebate. **Rebates are offered on a first come, first served basis and are subject to availability of funds.**
- Springs Utilities account(s) for rebate participant must be current and non-delinquent (i.e. no past due balances) at the time the rebate application is processed, or rebate will be denied. Should this be rectified within thirty (30) days of date on denial letter, please call 719-448-4800 to have your rebate application reviewed again.
- Springs Utilities is not responsible for lost, late, damaged, illegible, misdirected or postage-due applications.
- Rebates are issued as a **credit** to the Springs Utilities service account and may take up to eight (8) weeks to process.
- This program is for bulk unit purchases of four (4) units or greater.
- Participant must be a Springs Utilities residential electric and/or natural gas customer.
- This rebate is not retroactive.
- For all rebates, the purchase cost of a product is the only cost that is eligible for a rebate. Some of the costs that are not rebated include, but are not limited to, installation/labor and delivery.
- Landlords who participate in the rebate program for their rental property(ies) and who do not have an active account with Springs Utilities must complete and submit an [IRS form W-9](#) with all other required documentation.
- **Rebate application(s) must be complete and a copy of the purchase receipt(s). Incomplete applications or those lacking a copy of the purchase receipt(s) will be denied.**
- Springs Utilities reserves the right to verify compliance with these terms, including but not limited to a physical site review. If review deems qualifying equipment was not installed, Springs Utilities reserves the right to remove the non-complying participant from the program and the amount rebated will be charged back to the utility account.
- One rebate per apartment available for Springs Utilities electric and/or gas customer.
- All terms, conditions and rules of the program are subject to change.

## STEPS TO RECEIVE REBATE

- Review rules and requirements on this application, **SIGN** and include the following supporting documents:
  - A clear legible copy of your itemized receipt/invoice that shows **retailer name, address, phone number, purchase and/or install date, description, manufacturer, model, purchase price and proof of payment.**

Submit completed application form and all required documentation to:

Colorado Springs Utilities  
 P.O. Box 1103, Mail Code 1339  
 Energy Rebates  
 Colorado Springs, CO 80947-1339  
 OR Email to: [Products@csu.org](mailto:Products@csu.org)

## DISCLAIMERS

**WARRANTY DISCLAIMER:** Springs Utilities makes no representations or warranties about any make or model of equipment, including any warranties of merchantability, fitness for a purpose or energy efficiency. This rebate program is subject to change and/or discontinuation without notice. Springs Utilities reserve the right to inspect installation premises or request additional information/documentation prior to rebate payment. Springs Utilities is not liable or responsible for any act or omission of any contractor whatsoever.

**LIMITATION OF LIABILITY:** In no event shall Springs Utilities be liable to Rebate Participant or any third party for any special, incidental, indirect or consequential damages, including loss of profits, loss of use or cost of replacement equipment associated with replacement of equipment and management of resultant wastes. Nothing in the Rebate Program shall be interpreted to limit or prevent the protections afforded to Springs Utilities under the Colorado Governmental Immunity Act, C.R.S. § 24-10-101, et seq.

**Colorado Public (Open) Records Act (CORA)** - Springs Utilities is an enterprise of the City of Colorado Springs, therefore, Springs Utilities’ records are public records open for inspection by any person at reasonable times, except as provided by the Colorado Public (Open) Records Act (CORA) or other laws. The CORA permits the denial of inspection of any records that contain personal and financial information of past or present users of public utilities.

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FOR REBATE OPERATIONS USE ONLY. DO NOT WRITE IN THIS AREA.

Date Received: \_\_\_\_\_ COPE \$ \_\_\_\_\_

Denial Reason: \_\_\_\_\_ **WIFITHER**

**Complete application required to be consider for the incentive.**

## ACCOUNT HOLDER INFORMATION

Utility Account #: \_\_\_\_\_ Account Name: \_\_\_\_\_

*(as shown on utility bill)*

Installation Address: \_\_\_\_\_ City: \_\_\_\_\_ State: CO Zip Code: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
*(If different from installation address)*

Email: \_\_\_\_\_ Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Please consider a **tax-deductible** donation to Project COPE. **EVERY donation is doubled**, thanks to a matching fund grant from Springs Utilities. 100 percent of your contribution goes toward assisting our friends and neighbors pay their utility bill.

**Please specify COPE donation amount:** \$ \_\_\_\_\_

## EQUIPMENT TYPE INFORMATION (REQUIRED)

Limit one (1) smart thermostat per apartment

Please provide a spreadsheet listing all service addresses along with the information requested below.

Qualifying Measure	Date Installed	Manufacturer	Model Number	Serial Number	Cost of Thermostat	Rebate Amount
ENERGY STAR® certified Smart Thermostat						\$50.00 each

**Signature Required:** \_\_\_\_\_ **Date:** \_\_\_\_\_ Employee Verification \_\_\_\_\_

Signature above also certifies that the account holder **1)** is solely responsible for the accuracy of the application; **2)** has read and understands the program general requirements and [terms and conditions](#); **3)** verifies installation is complete and operational; **4)** understands the liability waiver if recycling a refrigerator/freezer; and **5)** has included a copy of your invoice.