

### Please read all required qualifications and program rules for your specific rebate request prior to completing the rebate application.

- Qualifying purchase must be new. Products that are used, rebuilt, rented, leased, exchanged, won as a prize, get one free offer, or purchased at auction or online auction are **not** eligible.
- Purchases and installations that occur through Springs Utilities funded assistance programs do not qualify.
- Qualifying equipment must be purchased & installed between January 1<sup>st</sup> – December 31<sup>st</sup> of current calendar year.
- Rebate application must be **postmarked no later than January 31<sup>st</sup>** of the following year to qualify for a rebate.
- Installation address must have Springs Utilities service associated to the rebate type. Example: irrigation rebates require water service; gas water heater requires gas service, etc.
- Qualifying purchases do not guarantee approval of a rebate. **Rebates are offered on a first come, first serve basis and are subject to availability of funds.**
- **Paid purchase receipts must clearly identify the approved equipment and include date of purchase, purchase price, make/model, and quantity purchased. Rebate application(s) must be complete and include a copy of the purchase receipt(s).**
- Pictures of equipment are not accepted as the make and model verification.
- Utilities is not responsible for lost, late, damaged, illegible, misdirected or postage-due applications.
- Rebates are issued as a **credit** to the Utilities service account and may take up to eight (8) weeks to process.
- Landlords who participate in the rebate program for their rental property(ies) and who do not have an active account with Utilities must complete and submit an **IRS form W-9** with all other required documentation.
- Utilities reserves the right to verify compliance with these terms, including but not limited to a physical site review. If review deems qualifying equipment was not installed, Utilities reserves the right to remove the non-complying participant from the program and the amount rebated will be charged back to the utility account.
- All terms, conditions and rules of the program are subject to change.
- **All inquiries to rebate denials must be completed within 90 days of the denial.**

### Additional rules for individual rebates:

#### Smart Thermostat

- This rebate is for retrofit applications only and does not apply to new construction. (Home builders can apply through the business rebate application)
- Two (2) rebates available per service address every three years.
- The thermostat must be ENERGY STAR certified.
- You must be a Utilities electric and/or gas customer.

#### Peak Energy Rewards

- This reward and rebate are for current Colorado Springs Utilities residential and business electric customers that utilize at least one Energy Star Smart Thermostat to control at least one central air conditioning unit.
- Reward is only available for the first year of participation in program
- Rebate is available annually after successful completion of cooling season
- Successful completion of cooling season requires full participation in at least one cooling event (no opt out)
- Cooling season is defined as May through September
- Regularly called events will occur between 1 and 8 pm, Monday through Friday
- Events will not last longer than four hours and there will be no more than 15-events in one cooling season

#### Natural Gas Furnace; Natural Gas Water Heater

- This rebate is for retrofit applications only and does not apply to new construction.
- **Work can be performed by a Colorado Contractor or owner-performed with an approved permit from Pikes Peak Regional Department.**
- The appliances must be ENERGY STAR certified.
- You must provide a Pikes Peak Regional Building Department permit number and pass inspection to qualify for the rebate.
- You must be a Utilities gas customer.
- Two (2) rebates available per service address every three years.

#### ENERGY STAR Heat Pump

- This rebate is for retrofit applications only and does not apply to new construction.
- **Work can be performed by a Colorado Contractor or owner-performed with an approved permit from Pikes Peak Regional Department.**
- Provide a Pikes Peak Regional Building Department permit number and pass inspection to qualify for the rebate.
- The appliances must be ENERGY STAR certified.
- You must be a Utilities electric and/or gas customer.

# Residential/Small Business Efficiency Rebates Qualifications and Program Rules

- Heat Pump shall be utilized for total cooling and partial heating. A control system shall be in place to switch from heat pump to furnace at defined temperature based on building loads and equipment size. Defined switchover temperature should be known by the owner in case it is needed in the future.
- Two (2) rebates available per service address every three years

## Cold Climate Air Source Heat Pump Furnace

- This rebate is for retrofit applications only and does not apply to new construction.
- **Work can be performed by a Colorado Contractor or owner-performed with an approved permit from Pikes Peak Regional Department.**
- The appliances must be NEEP certified.
- You must be a Utilities electric and/or gas customer.
- Provide a Pikes Peak Regional Building Department permit number and pass inspection to qualify for the rebate.
- Existing gas-fired heating appliance may be left in place to handle extreme conditions as long as a control system is in place to prioritize equipment function.
- Two (2) rebates available per service address every three years.

## Heat Pump Water Heater

- This rebate is for retrofit applications only and does not apply to new construction.
- **Work can be performed by a Colorado Contractor or owner-performed with an approved permit from Pikes Peak Regional Department.**
- The appliances must be ENERGY STAR certified.
- You must be a Utilities electric customer.
- Provide a Pikes Peak Regional Building Department permit number and pass inspection to qualify for the rebate.
- Uniform energy factor of 2.20 for 120V/15A.
- Must be installed according to manufacturer's instructions, including ducting for heat exchanger airflow when recommended by manufacturer.
- Two (2) rebates available per service address every three years.

## Wall Insulation and Attic Insulation w/Air Sealing

- This rebate is for retrofit applications only and does not apply to new construction.
- **Work must be performed by a Colorado Contractor. Do-it-yourself work does not qualify.**
- This rebate applies to living quarters only, no garages.
- **R-value requirements for Attic w/bypass sealing is R49 and Wall is R13.**
- R-value is the capacity of an insulating material to resist heat flow. The higher the R-value, the greater the insulating power.
- Bypasses are hidden air passageways that lead from the heated space into the attic.
- You must be a Utilities electric and/or gas customer.
- Because warm air rises, it continuously moves up the bypasses and escapes into the attic.
- **IMPORTANT:** Insulation total must meet the Department of Energy recommendations; this includes attic and exterior wall insulation. Attic insulation **must include bypass air sealing** to be eligible. Recommended whole home air-sealing should take place prior to insulation installation. Residential customers are defined as residential homeowners, renters and landlords. A residential building is defined as any building used solely as living quarters containing four (4) or fewer dwellings' units, three stories or under above grade, that does not have a centralized mechanical system serving multiple units. **Rebate amount will equal 40% of total cost up to \$750 maximum for attic insulation project and 40% of total cost up to \$750 maximum for wall insulation project**

## Crawl Space Insulation

- This rebate is for retrofit applications only and does not apply to new construction.
- **Work must be performed by a Colorado Contractor. Do-it-yourself work does not qualify.**
- **R-value requirement for Crawl Space insulation is R15 continuous insulation.**
- R-value is the capacity of an insulating material to resist heat flow.
- There are four elements that must be addressed when applying for the conditioned crawlspace rebate.
  - Vapor/Radon Barrier must be installed (Class I Vapor retarder).
  - Foundation wall must be insulated.
  - Rim Joist must be insulated.
  - Crawl space must be air sealed.
- You must be a Utilities electric or gas customer.

## Irrigation Equipment

- Available for retrofit, replacement and new construction.
- Smart irrigation controller must be WaterSense certified.
- Sprinkler heads and nozzles must be from our list of qualifying equipment.
- Any irrigation rain sensor qualifies.
- Customers who pay their water utility bill through a homeowner's association (**HOA**) and would like to participate in the rebate program must visit [csu.org](http://csu.org) for special instructions.
- You must be a Utilities water customer.

## 0.8 Gallon per Flush (GPF) Ultra-High Efficiency (UHE) Toilet

- Model must have a Maximum Performance (MaP) Flush Performance Score of no less than 600 (MaP Performance List).
- Available for replacement and new construction.
- Portable toilets do not qualify for rebate.
- Residential customers are defined as residential homeowners, renters, landlords, or the home builder if they are the account holder.
- You must be a Utilities water customer.
- Limit three (3) rebates per service address every three years.
- Rebate not to exceed the cost of the toilet excluding tax.

# Residential/Small Business Efficiency Rebates Qualifications and Program Rules

## THREE EASY STEPS TO RECEIVE YOUR REBATE

- 1) A. For faster service, log in to [My Account](#) and fill out the online rebate form under the Customer Center tab.
- B. Or email the completed application form and all required documentation to [products@csu.org](mailto:products@csu.org)
- C. Or submit the completed application form and all required documentation to:

**Colorado Springs Utilities Efficiency Rebates**

**P.O. Box 1103, Mail Code 1015**

**Colorado Springs, CO 80947**

- 2) **Include a clear, legible copy of your itemized purchase receipt/invoice showing contractor name, address, phone number, purchase and/or install date, description, manufacturer, model, purchase price and proof of payment and PPRBD passing installation inspection where required.**

**Complete applications are required for rebate consideration.**

***If your rebate is denied, re-submitted applications may take up to an additional eight (8) weeks to process***

## DISCLAIMERS

Utilities does not warrant the security of third-party email providers. Email may not be a secure means to send private information, and customers accept any security liabilities while information is in transit. Upon receipt, Utilities will secure all personal information in accordance with internal policies and applicable laws.

**WARRANTY DISCLAIMER:** Utilities makes no representations or warranties about any make or model of equipment, including any warranties of merchantability, fitness for a purpose or energy efficiency. This rebate program is subject to change and/or discontinuation without notice. Utilities reserve the right to inspect installation premises or request additional information/documentation prior to rebate payment. Utilities is not liable or responsible for any act or omission of any contractor whatsoever.

**LIMITATION OF LIABILITY:** In no event shall Utilities be liable to Rebate Participant or any third party for any special, incidental, indirect or consequential damages, including loss of profits, loss of use or cost of replacement equipment associated with replacement of equipment and management of resultant wastes. Nothing in the Rebate Program shall be interpreted to limit or prevent the protections afforded to Springs Utilities under the Colorado Governmental Immunity Act, C.R.S. § 24-10-101, et seq.

**Colorado Public (Open) Records Act (CORA)** - Utilities is an enterprise of the City of Colorado Springs, therefore, Utilities' records are public records open for inspection by any person at reasonable times, except as provided by the Colorado Public (Open) Records Act (CORA) or other laws. The CORA permits the denial of inspection of any records that contain personal and financial information of past or present users of public utilities.